## 12<sup>th</sup> August 2016

I write following your FOI request dated 18<sup>th</sup> July 2016 in which you request:

I understand the national Police Commissioners have entered in to a joint venture with the above company (AA Developments LTD) and that a room has been leased/rented at the Oldbury Contact centre, Birmingham. The review date was April 2015 and end date of April 2018, the purpose of the agreement is for the recovery of broken down/stolen/clamped/illegally parked vehicles to be removed. Could you supply the following information please;

- 1, Is the room rented/leased for exclusive use for the Police?
- 2, Is the room joined shared at any time?
- 3, If joint shared, with what other company?
- 4, The cost of rent/lease per year?
- 5 Who employs the staff who operate the call handling?
- 6, Please confirm the total cost of the operation?

This request has been handled under the Freedom of Information Act 2000.

Regarding your request I can now inform you that I have completed my enquiries and that my reply on behalf of the Office of the Police and Crime Commissioner for Cleveland is as follows.

I can confirm that the Office of the Police and Crime Commissioner for Cleveland does not hold this information.

s16 of the FOI Act requires me to assist you if I can in seeking the information you are requesting. To that end I respectfully suggest you contact the Police & Crime Commissioner in the West Midlands where this room may be situated. The PCC for the West Midlands area can be contacted by the following link: <a href="http://www.westmidlands-pcc.gov.uk/contact">http://www.westmidlands-pcc.gov.uk/contact</a>

I can confirm that the Office of the Police and Crime Commissioner for Cleveland has a FOI complaints procedure.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

Mr Stephen Hodgson, Solicitor, Office of the Police and Crime Commissioner for Cleveland, Police Headquarters, Ladgate Lane, Middlesbrough, TS8 9EH or you can follow the complaints procedure found on our website at: www.cleveland.pcc.police.uk

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 08456 30 60 60 or 01625 54 57 45 Website: www.ico.gov.uk

There is no charge for making an appeal.