
From: COPPINGER, Barry (C8513)
Sent: 08 July 2020 09:11
To: DENNIS, Simon (C8527); [REDACTED]
Cc: OLDROYD, Lisa (C8886); [REDACTED] PORTER, Michael (C9223)
Subject: Re: 7th July 2020

Agreed, please pursue.
Regards
Barry

Email: Barry.Coppinger@cleveland.pnn.police.uk

----- Original message -----

From: "DENNIS, Simon (C8527)" <Simon.Dennis@cleveland.pnn.police.uk>
Date: 08/07/2020 08:33 (GMT+00:00)
To: [REDACTED]
Cc: "OLDROYD, Lisa (C8886)" <Lisa.Oldroyd3@cleveland.pnn.police.uk>, [REDACTED]
[REDACTED] "PORTER, Michael (C9223)"
<Michael.Porter@cleveland.pnn.police.uk>, "COPPINGER, Barry (C8513)"
<Barry.Coppinger@cleveland.pnn.police.uk>
Subject: FW: 7th July 2020

[REDACTED] the stats on 101 and DA Immediates are declining every day at the moment - and are really alarming this morning. 26% abandonment rate on 101 and 9/11 on the DAs.

Even 999s are at 5 calls per 100 abandoned.

Let's discuss at 0900 but I think we need to ask some urgent questions about this performance (and victim service) slippage.

Thanks

Simon

[REDACTED]